# Job Zone Reporting

# R·I·T Office of Cooperative Education and Career Services

J. Daniel Behun Chris Nurre Juan Obes Michael Yatzkanic



Advisor: Dan Pedersen

Customers:

Manny Contomanolis
Jim Bondi



## Project Overview

- Office of Cooperative Education and Career Services
- Data reporting and analysis system
  - Tracks student's progress
  - Maintains employer listings
  - Provides job related statistics



#### Customer Problem

- Current system has been in production use since 1999
- Two-tier architecture limited extensibility
- Code bloat negatively affected performance
- The system is not easily maintained



#### Customer Needs

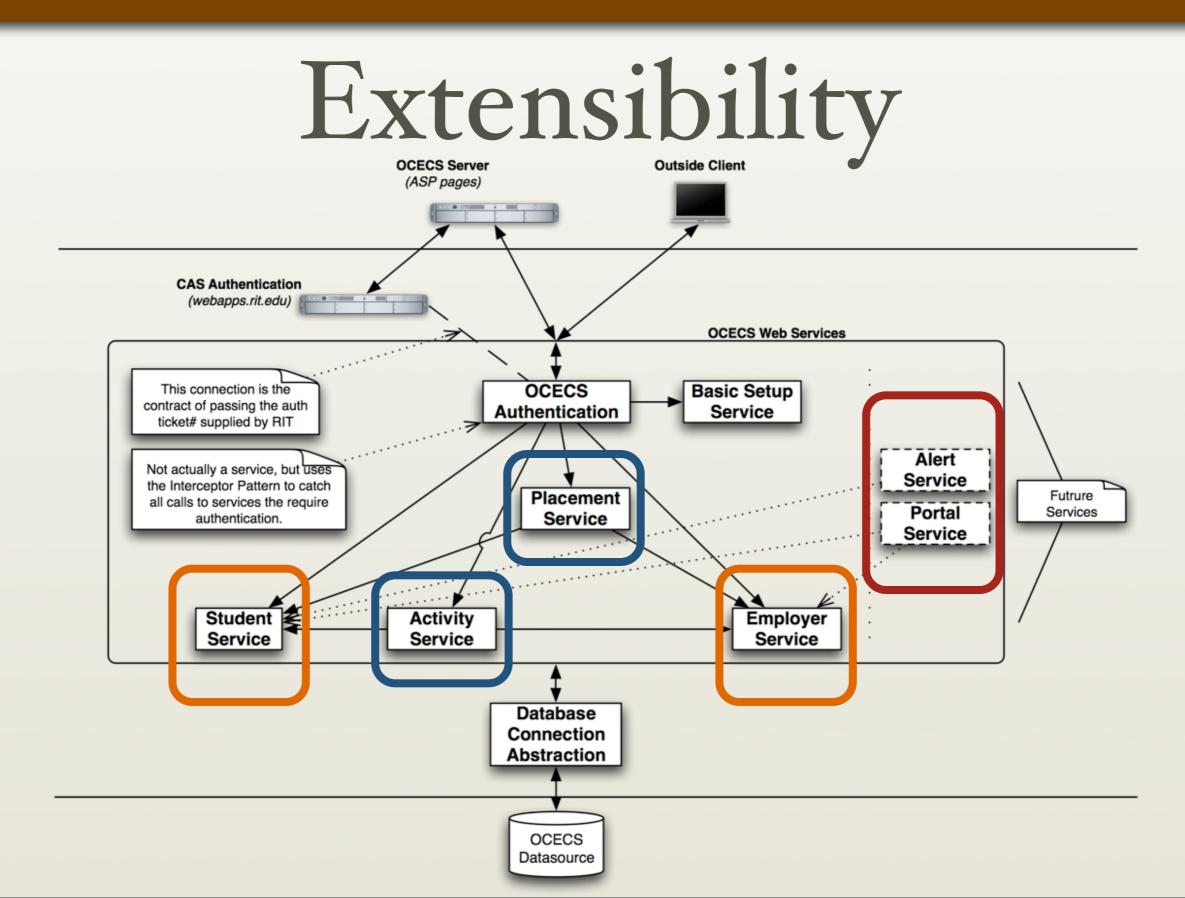
- Extensible & maintainable system
- Data available to outside clients
  - Housing
  - Financial Aid
  - Companies
- Security to protect sensitive data
- Performance increase over current system



## Satisfying Needs

- Created 3-tier architecture
  - Extensibility and maintainability
- Web Services
  - SOAP allows for wide access to data
- Interceptor secures all services
  - CAS used for authentication
- Reduced bloat of two-tier Architecture







## Multi-client Support

- SOAP allows for access to data for a wide range of possible clients
  - Client must conform to SOAP & security model

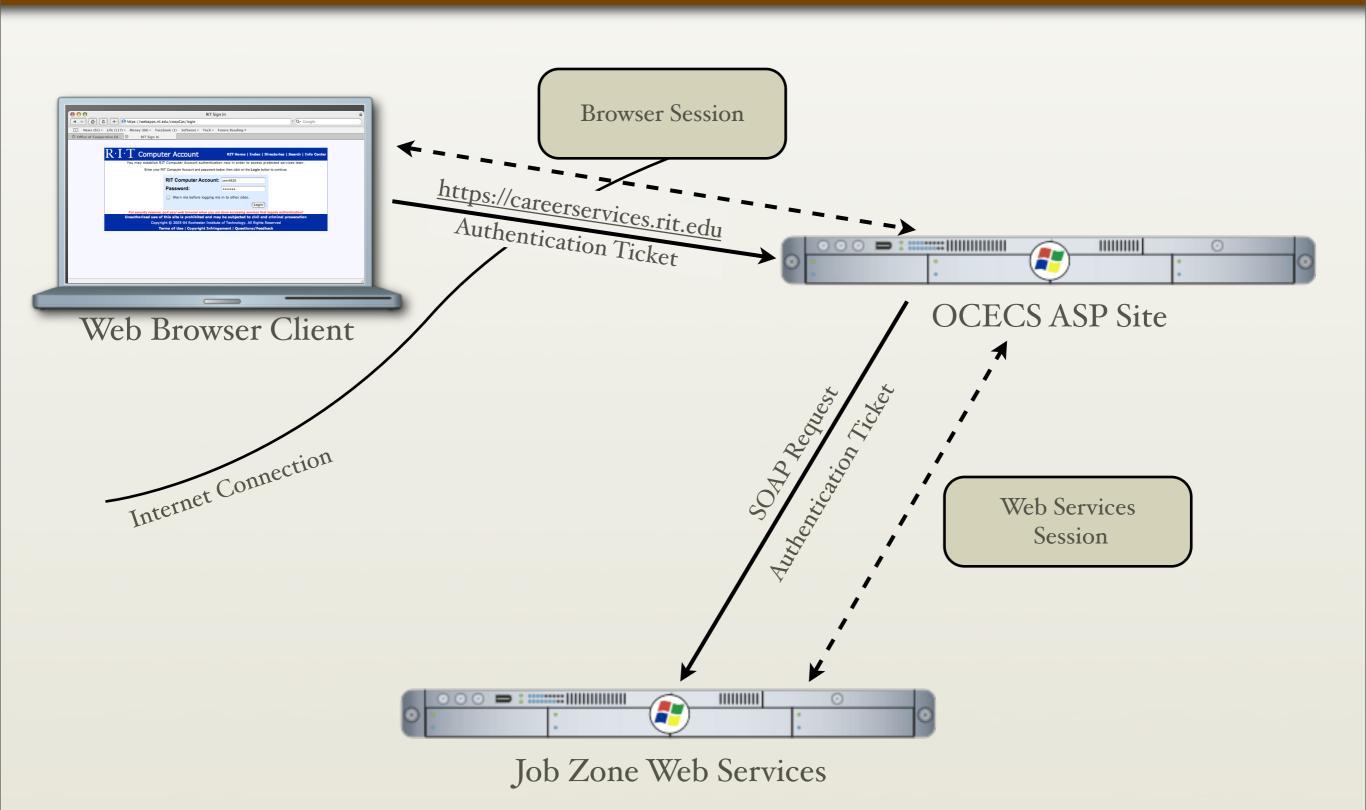
DEMO



## Security

- Use of SSL Certificates
- Make use of existing DCE authentication using Central Authentication System
- Hold session data in server memory to prevent injections







#### Performance

- Performance measurements were based on load times of equivalent requests
- Over all requests there was a 41% decrease in load time



#### Tradeoffs

- Using web services does not necessarily mean performance increases
  - Performance increase was more a result of implementing cleaner and more modular code
- Security forced web services to be stateful



## Requirements

- Implemented all requirements in SRS
- New features
  - Gender searching
  - Searching for international companies with international students as Co-ops



#### Status

- Acceptance testing is in progress as the OCECS staff maks prototypes of existing functionality
- Full unit/functional test suite
- Deployment code delivered Tuesday, May
   5th
- API documentation done



#### To-Dos

- Clean up code
  - Commenting
  - Debugging relics
- More extensive load tests
- Technical document



## Deployment

- IIS configuration settings
  - SSL
  - .NET configuration
- Application connection Strings
- SQL server



## Future work / goals

- OCECS will take over development
  - Additional services to be added
    - Alert & Portal Services
  - Finish the presentation tier for current services
  - Work with outside clients
    - Financial Aid
    - Housing



#### What went well

- Frequent communication with customer
- Established architecture design first
  - Drove the requirements
  - Reinforced our understanding of system
- Extra time spent to finalize SRS
  - This prevented scope creep and changing requirements



## Challenges

- Steep learning curve
  - Consumed majority of winter quarter
- Challenging requirements elicitation
  - Defining an appropriate scope for the time allotted for the project
- Securing the system