Process & Project Mgmt - Intro

SWEN 256 – Software Process & Project Management

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Software Engineering

- ∞ What do the following have in common?
 - Civil Engineering
 - Mechanical Engineering
 - Industrial Engineering
 - Chemical Engineering
 - Electrical Engineering
 - Software Engineering
- 50 They all have common themes:
 - Product Design
 - Process Creation and Refinement
 - Project Activity

What does "Well Engineered" Mean?

- ∞ Quality Factors:
 - Usability
 - Reliability
 - o Safety
 - Well constructed
 - Use of technology
 - Aesthetically pleasing
- n Also consider:
 - Costs (within budget)
 - Schedule (on time)
 - o Maintainability



Process & Project Management



- "A process is a series of steps involving <u>activities</u>, <u>constraints</u> and <u>resources</u> that produce an intended output of some kind."
- Processes need to be <u>appropriate</u> both for the type of development organization and the type of application being developed.

Successful Projects

- ∞ What makes a project successful?
 - Avoiding Mistakes
 - Strong Teams
 - Managing Risks
 - Proper Planning
 - Understanding Good Methodology
 - Good Estimation (Looking ahead)
 - Good Perspective (Looking Back Measurement & Metrics)
 - Proper Testing
 - Results and a Happy Customer



Project vs. Operational

nojects

- Have a Beginning and End
- Have Unique Goals/Objectives
- Are not 'Business as Usual'

50 Operational Work

- Most ongoing work
- Often completed projects are handed off to 'operations'
- 'Business as Usual'
- Each has very different management techniques, although some core skills and competencies are the same

Product Life Cycle



Project Life Cycle (Cont)



Project Life Cycle (Cont)



Project Terms

- ∞ Project Sponsor
- 5 Stakeholders
- so Scope
- Project Charter
- Project Management Office (PMO)
- Postmortem

Organizational Structure

🔊 Functional

- Most Common "Classic"
- Grouped by specialization
- Team members have both departmental and project work
- Projectized
 - Project is king
 - Staff are moved from project to project

n Matrix

- The two types mixed
- Two bosses, Project Boss and Functional Boss



The Project Triangle



AKA: Good, Fast, Cheap – Pick 2
AKA: Quality, Resources, Schedule

Project Dimensions



What is Project Management?

- n A Discipline
- Planning, Organizing, Motivating, and Controlling resources to achieve defined goals.
- Requires the Development of Distinct Technical and Management Skills
- nojects
 - Have a Beginning and End
 - Have Unique Goals/Objectives
 - Are Not Business as Usual

Managing Engineering Processes

50 Traditional Engineering

- Developing Schedules
- Establishing Budgets
- Securing & Allocating Resources
- Managing Risks
- Tracking Progress
- Coordinating Teams (often across organizational boundaries)

5 Software Engineering

- Formulate the problem
- Design, Modeling, Prototyping
- Evaluate different solutions / trade-offs
- Detailed Technical Specifications
- Construction or Manufacturing
- Testing / Evaluation
- Delivery & Maintenance

How Do Projects Succeed?

- So Executive support
- Experienced project manager
- Clear business objectives and priorities
- 50 Minimized scope
- Standardized infrastructure
- 50 Firm basic requirements
- Predictable costs
- Sommunication between parties
- 50 Formal methodology
- 🔊 Reliable estimates

Questions/Discussion